WELCOME TO STOCKHOLM

Stockholm is more than the economic heart of Sweden – it’s consistently ranked as one of the top three economies for technological readiness and ICT use by the World Economic Forum. It’s the connectivity node of the north; the best strategic location for reaching both northern Europe and the rapidly growing Internet economies of Russia and the Baltics.

Our network-neutral Stockholm data centre takes full advantage of Sweden’s energy efficiency potential. The climate allows us to use free cooling for more than half the year, and we benefit from Sweden’s largest private installation for remote seawater cooling. If you’re looking for absolute neutrality, world-class sustainability and scalability beyond compare, you’ve come to the right place.

Uniquely neutral

Located in Kista, north-west Stockholm, our data centre is neutral, which means that we don’t compete in any way with our customers in the provision of connectivity, hosting, or any other traditional or cloud-based IT services. As Sweden’s only genuinely neutral data centre we’re particularly attractive to carriers, service providers and system integrators – and the businesses that they serve.

With our users growing by around 80,000 a day, we not only needed more space to grow very fast, but to maintain stable, high-speed Internet connections as we did so. Interxion’s Stockholm facility gives us more peering choices with ISPs because of its carrier neutrality, as well as the flexibility to scale quickly.

Peter Sandström, CTO, Stardoll

15
kilometres from the centre of Stockholm

60+
carriers

24x7
dedicated support
Communities to help you grow

Our absolute neutrality attracts a diverse community of service providers which creates an IT marketplace that provides you with the flexibility to select the solution and service models to suit your needs.

We actively support this marketplace and are committed to helping all of our customers establish valuable business relationships with potential suppliers, partners and customers to lower the cost of doing business.

We can let you know about the available connectivity options from more than 60 carriers, IXPs and content distribution networks; including Netnod, Sweden’s largest Internet Exchange, STHIX and NL-ix.

Communities of note in our Stockholm data centre are:

**Digital media**

With nearby Russia as one of the world’s fastest growing Internet economies, we’re a hub for international businesses involved in online gaming and in the repackaging and distribution of content for a media-hungry audience.

**Cloud services**

System integrators and others developing and delivering IT services, especially cloud-based services, know that they don’t need to compete with us and that our Stockholm facility will always be able to give them the high-density power they need and the room to scale.

**Financial services**

‘Five-nines’ availability, comprehensive security and the excellent choice of low-latency connectivity attract this community to our Stockholm campus. The community includes those delivering trading or IT platforms and services to investment firms, high-frequency trading firms, hedge funds, banks and insurance companies.
Scalability beyond compare

The campus is one of Europe’s best data centre sites for growth. We are located in one of Sweden’s largest industrial facilities allowing for a continued phased expansion to potentially 10,000 sqm or more on site. We pioneered modular data centre design and have been refining it for more than 15 years. This creates significant flexibility in what you do with your space and how you extend your footprint.

Award-winning sustainability

We’re also one of few data centres that has extensive use of remote sea water cooling, with 5 MW of cooling capacity available. We’ve been recognised with a Green Enterprise IT Award for this innovative use of resources.

Between seawater cooling, free cooling, a custom cold-aisle containment solution and the use of 100% renewable energy, this is a leading data centre in terms of both sustainability and PUE measures. We also encourage our customers to join us in responsible energy use by adopting usage-based rather than fixed energy pricing.

The peace of mind you need

When you colocate with us, you can be confident about the physical security of your systems, the performance of your infrastructure and its availability – assured with a 99.999% availability SLA.

For more than 10 years we’ve been setting industry standards in data centre design, build, operation and management to deliver continually improving reliability, security, resilience, efficiency and performance.

Operational excellence

Like all of our data centres, Stockholm operates in full accordance with the ITILv3 framework and has ISO 27001 and BS 22301:2012 certifications. We combine state-of-the-art systems and processes to monitor and manage operations 24x7, combining on-the ground local teams with centralised oversight by our 24-hour multi-lingual European Customer Service Centre (ECSC).

Security

The data centre is secured as a building within a building, and monitored 24x7 by CCTV and security patrols. There are multiple access barriers, including mantraps, contactless key cards and biometric readers. You can also add your own security systems to a suite or private room.
Resilience and business continuity

From 24x7 monitoring and alarms for every critical system to incident and business continuity management, we build high levels of redundancy and service assurance into our data centres:

- **Connectivity** - dual- or triple-entry fibre from two or more carrier main routes and rapidly installed cross connects. Six physical ducts.

- **Power** - secured supply; two power feeds for all equipment, each independently equipped with UPS and generator backup with full load capacity for indefinite running.

- **Environment** - SLAs on temperature and humidity in line with ASHRAE recommendations; N+1 cooling; sophisticated water and smoke detection systems; advanced fire suppression in line with local regulations and designed for maximum safety and minimum damage.

Available services

The key services available in the data centre are:

- Colocation in Cabinets, Cages and Private Room
- Rapidly installed Cross Connects
- 24x7 Hands and Eyes technical support service
- Meeting rooms and office space

Cloud connect

Establish private, secure and SLA-based interconnections between AWS and Microsoft Azure and your infrastructure through Cloud Connect. Doing this provides a reliable connection with increased performance and bandwidth, and is more secure than Internet-based connectivity. Benefits of Cloud Connect include:

- **Secure** - Avoid the public internet and connect securely to your cloud provider

- **Reliable** - Ensure optimum performance with SLA backed connectivity and uptime

- **Fast** - High bandwidth, low latency connectivity

- **Cost-effective** - Reduce network costs with a single interconnection to multiple clouds and no additional charges on data traffic

Operational excellence

- 99.999% availability SLA
- 2N or N+1 configurations for all critical systems
- 24x7 operation and monitoring

Sustainability

- Award-winning district cooling solution
- Free cooling solution used extensively year round
- 100% renewable energy
- Exceptional PUE measures
Local and central teams at your service

Customers value the quality of our operations and customer service. We centralise functions where possible, and have strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service to you.

Centralised coordination

Our centralised European Customer Service Centre (ECSC) team is fluent in English, German, Dutch, French and Spanish. They give you a single point of contact, 24x7, for all enquiries and keep you informed of anything that has the slightest chance of affecting your systems. Our customers tell us that they really appreciate the level of engagement they get from us and the control it gives them over the mission-critical systems they host with us.

The local team

The Stockholm team not only runs the data centre day-to-day but can provide you with knowledge of local markets and regulatory environments as needed. They’re on hand if you want advice or help in optimising use of your space, from design and connectivity to installation and management. In particular, they can advise on best practices for cabling, cooling, and power delivery and management, and help you make the best choices on leased lines, IP transit, peering arrangements and physical cabling.

“The choice of the right data centre services is extremely important when you’re a provider of a web and mobile TV delivery platform. We need our customers’ content to be distributed and managed in a secure, reliable and flexible way, both digitally and physically. Interxion gives us this ability and also the flexibility to adapt over time to technical developments and market requirements.”

Mats Fredriksson, CTO, Arkena
About Interxion

Interxion (NYSE: INXN) is a leading provider of carrier and cloud-neutral colocation data centre services in Europe, serving a wide range of customers through over 40 data centres in 11 European countries. Interxion’s uniformly designed, energy efficient data centres offer customers extensive security and uptime for their mission-critical applications. With over 600 connectivity providers, 21 European Internet exchanges, and most leading cloud and digital media platforms across its footprint, Interxion has created connectivity, cloud, content and finance hubs that foster growing customer communities of interest. For more information, please visit www.interxion.com